

LIMITED LIFETIME WARRANTY

Undercover Systems of New York LLC will warranty your Under-Deck Roof System for as long as you own your home against leaks and also paint failure. This warranty does not cover damage, acts of God or any other Natural Disaster. This is intended to cover defects in the finish and (or) workmanship. Cleaning and other maintenance are not covered. Any leaks outside of our guttering/ceiling system ARE NOT the responsibility of Undercover Systems, Inc. Failure to follow safe cleaning procedures, as outlined below, can void the warranty.

DECK CLEANING AND TREATMENT

One of the questions that I am asked quite often is “what can I clean my deck with that is safe for my Undercover System?” The answer depends on the type of decking material used on your deck. First, I want to say that you should never use Chlorinated Bleach. Chlorinated Bleach is harmful to plants, not good for metals (painted and unpainted), and unsafe for the environment. Not to mention that continued use of Chlorinated Bleach can cause damage to fasteners, some of which attach your deck to your home. I know that it is easy to pour a little bleach in a bucket, dilute with water and proceed to bleach away, but the long-term effects are not worth it.

Natural Wood Decks - Sodium Percarbonate is a good choice for excellent cleaning properties, safe for plants, humans and the environment. Oxyclean is this type of product but the sodium percarbonate content is not great enough in some instances to properly clean a wooden deck. Sodium Percarbonate cleaners are available on-line; <http://www.restore-a-deck.com/deckcleaning.html> or at a commercial paint supplier. Usually, the Big Box Home Stores do not carry this product. They stock deck cleaners that have Chlorinated Bleach as one of the ingredients.

Synthetic Decks - We have submitted our metals used on our Undercover Systems to a company called Corte Clean. This product is safe for fasteners and the environment and does a good job of cleaning decks and has had no effect on the test samples that we sent them for trial. Their website is www.corteclean.com. Tell them that we referred you and they will be very familiar with our company and product.

The exposed metal ceiling surface rarely needs to be cleaned but it becomes dirty, spray with a water hose or low pressure, pressure washer to dampen and remove the debris. If additional cleaning is required, use dish washing detergent and a sponge mop to remove any spots. Rinse after done.

One last thing, if you use a pressure washer in conjunction with any of the above, use low pressure so that you do not raise the grain and damage your deck.

CLEANING THE INSIDE OF YOUR UNDERCOVER SYSTEM

Rain will usually keep debris washed out of the ceiling. If you notice a drop off of water exiting the downspouts during rain, the front gutter may have a build-up. To check this, push the ceiling panel up directly over the downspout location and reach in to clear any debris. After the downspouts are cleared, place a hose in the center of the front gutter, between the ceiling and gutter and allow water to flow and clear the rest of the gutter.

If you have any questions or require further instructions, please contact www.undercoverofny.com or call your original salesperson.